

iQIES Hospital Launch

September 2026

Timeline

On September 21, 2026, the Centers for Medicare & Medicaid Services (CMS) will launch the Internet Quality Improvement and Evaluation System (iQIES) Survey and Certification (S&C) functionality for all Hospital subtypes to the CMS Locations and State Survey Agencies.

System Access

You need HARP, QSEP, and iQIES user roles

HARP to access QSEP

QSEP to access iQIES

HARP: Health Care Quality Information Systems (HCQIS)
Access Roles and Profile

QSEP: Quality, Safety & Education Portal (QSEP)

Video training materials are posted in QSEP.

Training & Training Environment

- Once you have your HARP Access you can sign into the Training Environment to get familiar on your own.
- Basics: You won't break anything.
 - You can create any combination of providers in the system.
 - You can use any of the existing providers, surveys, intakes & enforcements.
 - You can use the Letter Template Management functionality.
 - <https://training-iqies.cms.gov/iqies>

Training & Training Environment

- The iQIES team developed training videos to provide an overview of the S&C functionalities. These recorded video tutorials can be accessed on the secured side of the QSEP website: qsep.cms.gov and should be used to train any staff that will be using iQIES.
- The iQIES S&C training videos can be found under the recommended Post-Basics Training section and are not mandatory. Users need to select the **Hospital** provider type and add the videos to their training plan to access the training videos.

Who is included?

- Hospital – *Short Term, Long Term, Rehabilitation, Pediatric, Distinct Part Psychiatric*
- Critical Access
- Rural Emergency Health
- Transplant
- Psychiatric
- RNHCI – Religious Non Medical
Plus All Medicaid & Non Federal sub types.

CMS-10455 — Reporting Death by Restraint & Seclusion

- Qualtrics will be turned off as part of the weekend Launch.
- The new web submission will happen on the public side of iQIES: <https://iqies.cms.gov/iqies/public/forms/cms-10455>
- The submission will send an email notification to the applicable CMS Location mailbox.
- The submission then appears in the provider history as a form.

CMS-10455 — Continued

- The CMS-10455 Form can be linked to a Survey and Intakes.
- More than one CMS-10455 can be linked to a single survey.

EMTALA

- The existing EMTALA Complaint web portal remains unchanged. <https://www.cms.gov/priorities/your-patient-rights/emergency-room-rights/complaint-form>
- Over the launch weekend, the web portal will be repointed to iQIES for Complaint submissions.
- When a new submission is received, an email is sent to the pre-existing EMTALA distribution lists.
- The submitter receives an email of confirmation when email is provided.

EMTALA - Continued

- The email notification directs the State User to the Intake for review.
- SA then adds appropriate Responsible Staff to the Intake.
- SA selects **Request for CMS Location Approval**, and the CMS Responsible Staff is notified via email to review.
- The CMS Location then provides a response, and the SA is notified via email of the response.

Attachments & Document Types

- In various areas of the application, you can upload attachments and select the type of document you are adding.
- Hospital Provider Related Document Types available:
 - Rural and Distance/Necessary Provider Verification
 - CAH Map
 - Action Plan
 - Transfer Agreement
 - Rural Classification
 - Mitigating Factors
 - MAC Initial Approval Letter
 - Cost Report
 - IFM rural status/reclassification validation
 - QA Checklist
 - Forms 2007 Notices Tie-In
 - Forms 2007 Notices Tie-Out
 - MAC Final Approval Letter
 - Attestation of Compliance

Attachments & Document Types

Hospital Survey Related Document
Types available:

CMS-437A

CMS-437B

CMS-437

MAC Initial Approval Letter

Cost Report

IFM rural status/reclassification validation

QA Checklist

Forms 2007 Notices Tie-In

Forms 2007 Notices Tie-Out

MAC Final Approval Letter

Attestation of Compliance

CMS Forms available

- CMS-286 – Updated version including REH
- CMS 2802
- CMS-724
- CMS-1541A
- CMS-1539
- CMS-670

Kits → Certification Track

- iQIES is a web-based, all in one system and database so the concept of “upload” no longer applies.
- In iQIES we have a “Certification Track.”
This is a collection of required activities within the initial and recertification event so the data can be considered “done” and ready for downstream reporting.

Provider Notable items

Branches:

Additional Branch Types to document Satellite, Emergency Department, Ambulance service and more.

Operating Details:

- Indian Health Service indicator.
- Necessary Provider Designation & designation date.

Relationship Manager:

- Add Co-located, Affiliated or Transplant providers.
- Add Psychiatric and/or Rehab Subunits.

Provider Notable items continued

Certification:

- Changing the subtype of the Hospital example: Conversion from CAH to REH.
- Rural Emergency Criteria: Ability to document the Eligibility Criteria is met, the Rural Designation and Classification is met and the date is provided that they will stop inpatient services.
- Transplant: OPTN Code

Bed Summaries:

Documenting - Beds, Operating rooms, Endoscopy Rooms, Cardiac Cath Rooms.

Special Fields:

Documenting - Psychiatric Unit, Rehabilitation Unit and Swing Beds.

Provider Notable items continued

Transplant Programs:

- Adding new Transplant Programs.
- Viewing and editing existing programs including the surveyed for approval status and citations including links to navigate to each area for quick review.

Survey Notable items

- **CMS-10455** – New Left Navigation option where the user can link multiple, existing submitted CMS-10455 forms to the survey.
- **CMS-2802** – New Form to iQIES for Authorization of SA Hospital Validation Survey.
- **Transplant Programs:**
Within **Add Citation**, user can select the programs the tag applies to via the **Select Transplant Programs** box. It is a required step to add citations to a Transplant Provider.

Survey Notable items - continued

Transplant Programs:

Plan of Correction: within the **Corrective Actions** section, each tag in the **Edit All Actions** list can have a different **Complete Date (X5)** and **Correction Date and Status**.

Intakes

- **CMS-10455** – New Left Navigation option where the user can link a submitted CMS-10455 forms to the intake.
- **EMTALA** – New Left Navigation option where the user can view a web submitted EMTALA complaint or create one manually in conjunction with the Allegations.

Enforcements

Enforcement creation available with sanctions for 23- and 90-Day Termination as well as the appeal process.