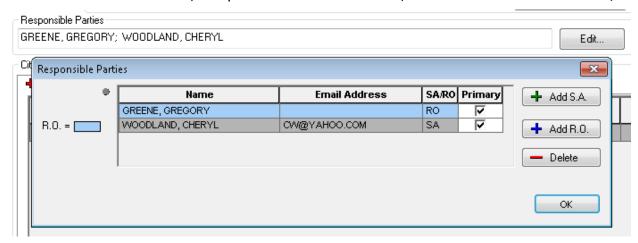
# Best Practices for Successful Uploads

### **Data Entry**

• Enter all required data in a timely fashion to ensure successful uploads.

## Responsible Parties

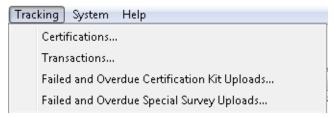
- Assign all appropriate responsible parties.
  - In the certification kit, Responsible Parties section, click the Edit button to add/remove responsible parties.



- Ensure personnel records have up-to-date email addresses (ACO<Enter/Update Surveyor Information<Employee Identification tab).
  - In example above, Gregory Greene is missing the email address

#### Reports

• Check the Failed and Overdue Certification Kit Uploads report.



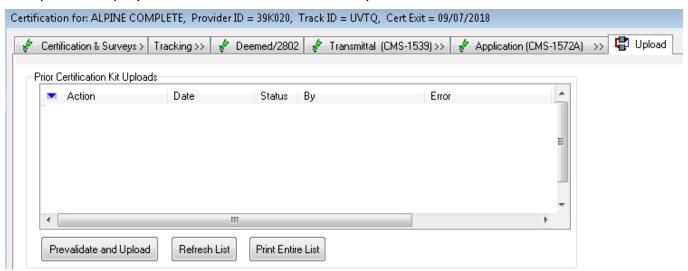
• Regularly run upload monitoring reports, i.e., Certification Kit List, Transactions Tracking, and Investigations Lacking Survey Upload.

#### **Emails**

• Review tardiness emails and take appropriate action.

#### Manual Uploads

- If in doubt about whether an upload of any type will be successful, test it by triggering a manual upload.
  - To manually upload, on the Upload tab, select Prevalidate and Upload.
    Uploads display in the Prior Certification Kit Uploads section.



• Highlight unsuccessful uploads to see the associated Upload Transaction Errors below. In this case, the CMS-2567 Admin Signoff Date is missing.

