ASE-Q 11.6 Release
Quick Install

ASPEN Survey Explorer - Quality (ASE-Q) is designed to work as a standalone application on field computers used by surveyors when they are not connected to your agency’s central network.

ASE-Q Auto-upgrade
An auto-upgrade feature is available for ASE-Q. If activated, auto-upgrade automatically applies the ASE-Q thin install for you, and you do not need to follow the Thin Install process described in this document.

When to do or not do a Thin Install

• If you already have ASE-Q 10.5 fully installed, you will use the Thin Install process to upgrade to ASE-Q 11.6.
• Apply all thin installs through 11.1.0: 10.7, 10.72, 11.0.0, 11.0.1 and then 11.1.0
• If you need to install ASE-Q 11.6 on a new machine, you must follow the “Full Install” process located on page 2.

Thin Install
The Thin Install option allows you to update only the ASE-Q application files for an existing ASE-Q installation. This makes upgrading very efficient because you do not need to run a full install program, and you skip client installation altogether.

Performing a Thin Install
1 Locate the folder containing the current ASE-Q application files. This folder is usually C:\ASPEN\ASEQ. For ASE-Q, this folder contains various files including ASE.EXE and AtgMain.DLL, and a folder called Data.
2 Optional: Make a backup of the folder containing the application files.
   Note: Backing up the folder requires the Sybase database instance to be stopped. This may require elevated Windows permissions.
3 Locate the “ASE11.6.0_Thin.zip” file containing the updated ASE-Q files.
4 Unzip “ASE11.6.0_Thin.zip” with the ZIP program of your choice, for example, WinZip.
5 Extract all the files in “ASE11.6.0_Thin.zip” to the existing ASE-Q folder. If you are prompted to overwrite existing files, choose to do that.
   The upgrade is complete.

After applying the ASE-Q 11.6 Thin Install and running it for the first time, you will be prompted to apply an upgrade patch to your ASE-Q database. Click OK on each prompt to complete the upgrade process.

Final note - Thin Install
To verify that the update was successful, log into ASE-Q and make sure the ASE-Q 11.6 version is running. You can check it under the Help | About ASPEN Explorer… menu option.

For installation assistance:

QTSO Help Desk — ASPEN Hotline
888-477-7876
help@qtso.com
Full Install

On a new computer, you will do a Full Install of ASE-Q from the ASPEN 11.3.0 Full Install DVD. ASE-Q computers must be running a 32-bit or 64-bit operating system, such as Windows 7, Windows 8, or Windows 10.

Note: To obtain the ASPEN 11.3.0 Full Install DVD, contact the QTSO Help Desk.

Before Beginning

- If you plan to use ASE-Q to connect to ACO data stored on the Oracle server, be sure the Oracle 12c client installation (included on the ASPEN 11.3.0 Full Install DVD) has been applied to your machine and that Oracle’s TNSNAMES.ORA connection file has been properly implemented. See the ASPEN Full Install Guide for details; this document is included on the ASPEN 11.3.0 Full Install DVD.
- Make sure all applications are closed.
- You must be logged in with administrator privileges.

1 Insert the ASPEN Full Install DVD.
2 Click the Start button on the lower left of your screen. Select Run, then Browse to view your DVD drive.
3 To install Oracle 12c:
   Open the Oracle 12 Client folder.
   Select silent.bat.
4 When the Oracle installation is complete, Browse to locate the folder containing the ASPEN installation files.
5 Select SETUP.EXE to launch the ASPEN Installer.
6 On the Welcome screen, click Next.
7 On the Select Features screen, select ASE-Q.
8 Click Next.
9 For Destination, the Installer defaults to C:\ASPEN\ASEQ or the existing ASEQ folder, if there is one. Click Next to accept the default location, or Browse to specify an alternate destination.
10 When the correct destination folder is displayed, click Next.
11 When Setup is complete, you may be prompted to restart your computer. Select Yes to restart your computer now, then select Finish.

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