



QTSO MEMORANDUM

MEMO

NUMBER: 2024-036

TO: QIES State of ID Coordinators

CC: CMS Central and Regional Office Contacts

FROM: QIES Technical Support Office

DATE: AUGUST 19, 2024

SUBJECT: IDAHO QIES SITE MOVE - MONDAY AUG 19-21, 2024

Idaho QIES site move - Monday Aug 19-21, 2024

The state of Idaho is performing a datacenter move during the aforementioned dates with completion expected by the morning of Aug 21st.

During this period, the Idaho QIES server will be offline for the approximate duration listed.

Impacted users would be those utilizing the ASPEN Suite and providers accessing ePOC. A resolved memo will be sent once the move has been completed and system are back online.

If you have any questions, please contact the iQIES Service Center by email at iqies@cms.hhs.gov or by phone at 1-800-339-9313.