



QTSO MEMORANDUM

MEMO

NUMBER: 2024-035

TO: QIES State Coordinators

CC: CMS Central and Regional Office Contacts

FROM: QIES Technical Support Office

DATE: AUGUST 19, 2024

SUBJECT: QIES PASSWORD RESET – AUGUST 22, 2024

ALERT - QIES will force a password reset for all active users on Thursday, August 22.

To: QIES Users

For maintenance purposes, we will be forcing a password reset for all active QIES accounts.

This will occur on Thursday, August 22, 2024.

At that point, the next time you log into a QIES application you will be directed to the QIES User Maintenance app (QUMA), where you will need to enter in your old password and the new password (twice) that you'll use going forward. This is the same process you would normally go through when updating your password after it has expired.

If you have any questions, please contact the iQIES Service Center by email at iqies@cms.hhs.gov or by phone at 1-800-339-9313.