



QTSO Memorandum

MEMO**NUMBER: 2024-031****TO: CMS Central and Regional Office Contacts****CC: CMS OIT/Leidos Contacts****FROM: ATG, QIES Technical Support Office****DATE: AUGUST 6, 2024****SUBJECT: ASPEN CLIENT INFRASTRUCTURE**

The ASPEN client infrastructure for all CMS users will be upgraded on Friday, August 9. This includes an update to the Oracle client utilized by ASPEN. No user functions are affected. This update will be deployed automatically to your computers through the auto-upgrade process beginning with logons after close of business on Friday, August 9th.

If you have any questions concerning this information, please contact the QTSO Help Desk at iqies@cms.hhs.gov or 1 (888) 477-7876.