



QTSO MEMORANDUM

MEMO

NUMBER: 2024-025

TO: QIES State Coordinators

CC: CMS Central and Regional Office Contacts

FROM: QIES Technical Support Office

DATE: JUNE 25, 2024

SUBJECT: EAST GATEWAY TEMPORARILY UNAVAILABLE – JUNE 28, 2024

Effective June 28th the East Gateway will be temporarily unavailable for an extended period. All users will need to switch to use the West Gateway during this period of time to proceed with your submissions.

The instructions to switch to West Gateway can be accessed here:

<https://cmsruas.com/internet/cmsnet3.nsf/ChangingToWestGateway.pdf>

If you have any questions, please contact the QTSO Help Desk at iqies@cms.hhs.gov or 1 (888) 477-7876.