



## QTSO MEMORANDUM

**MEMO**  
**NUMBER:** 2024-010  
**TO:** QIES State Coordinators  
**CC:** CMS Central and Regional Office Contacts  
**FROM:** QIES Technical Support Office  
**DATE:** MARCH 14, 2024  
**SUBJECT:** CMSNET MAINTENANCE – 03/16/2024

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On Saturday March 16<sup>th</sup>, CMSNet will be conducting maintenance on both the East and West gateways. The maintenance will be between the hours of 7:00 AM to 11:30 AM Eastern. During this time, providers who access QIES through the CMSNet VPN clients will be unable to reach QIES resources.

If you have any questions, please contact the QTSO Help Desk at [igies@cms.hhs.gov](mailto:igies@cms.hhs.gov) or 1 (888) 477-7876.