



## QTSO MEMORANDUM

**MEMO**

**NUMBER:** 2023-051

**TO:** QIES State Coordinators

**CC:** CMS Location Contacts

**FROM:** ATG, QIES Technical Support Office

**DATE:** November 3, 2023

**SUBJECT:** OMBUDSMAN FIELDS ON CMS-671

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A display issue has been confirmed today with the Ombudsman fields checkboxes on the CMS-671 form of the Nursing Home certification kit.

When these boxes are checked, the information is saved correctly to the database and also prints correctly on the form. However, if the CMS-671 is re-opened, the checkmarks may not always show on the display for these fields.

### **Download Information for State Agencies**

An updated ACO thin install is available for download that corrects this issue. It may be downloaded from this link:

[http://star.alpinetg.com/upgrade/Thin/ACO12.4.4.1\\_PR1\\_Thin.zip](http://star.alpinetg.com/upgrade/Thin/ACO12.4.4.1_PR1_Thin.zip)

**Note:** For CMS users, this update will be applied to your systems automatically and no action is required on your part.

If you have any questions concerning this information, please contact the ASPEN Help Desk at [iqies@cms.hhs.gov](mailto:iqies@cms.hhs.gov) or 1 (888) 477-7876.