



## QTSO MEMORANDUM

**MEMO**

**NUMBER: 2023-026**

**TO: QIES State Coordinators**

**CC: CMS Central and Regional Office Contacts**

**FROM: QIES Technical Support Office**

**DATE: MAY 18, 2023**

**SUBJECT: SCHEDULED DOWNTIME – MAY 19-21, 2023**

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The regularly scheduled monthly downtime will occur on the weekend of May 19<sup>th</sup> -21<sup>st</sup>. The downtime will begin at 9 p.m Est. on Friday, May 19, 2023. No action by the states or CMS staff is required.

Software affected by this downtime:

- ACO, ARO, ACTS, ACTS-RO, AEM, and ASPEN Web will **not** be available.
- ASE-Q and LTCSP **will** be available.
- ePOC will **not be** available
- CASPER Reports will **not** be available.
- Hospice Submission will **not** be available.
- National systems will **not** be available.
- PBJ system will **not** be available.

If you have any questions, please contact the QTSO Help Desk at [igies@cms.hhs.gov](mailto:igies@cms.hhs.gov) or 1 (888) 477-7876.