



QTSO MEMORANDUM

**MEMO
NUMBER:** 2023-015
TO: QIES State Coordinators
CC: CMS Central and Regional Office Contacts
FROM: QIES Technical Support Office
DATE: MARCH 29, 2023
SUBJECT: ASE-Q DIGITAL CERTIFICATE UPDATE FINAL REMINDER

This is a reminder that the current digital certificate installed with ASPEN mobile applications is approaching its expiration date on April 4, 2023 and needs to be updated by that date. Reference QTSO memo 2023-010 for detailed instructions for obtaining and applying this new certificate.

Notice: This update must be applied to all computers running ASEQ and/or LTCSP no later than April 4, 2023.

CMS Regional Offices (ROs) and Central Office (CO)

For CMS RO and CO users, this update will be coordinated through Leidos and CMS-DQSAS staff, and no CMS RO/CO staff action is necessary.

State Agencies

For states, an ASPEN update patch file, AspenCertUpgrade.zip, is posted to the QTSO website at:

<http://star.alpinetg.com/upgrade/ASE/AspenCertUpgrade.zip>

Please be sure to review instructions in QTSO memo 2023-010 before applying the certificate.

Assistance and Questions

If you have any questions concerning this information, please contact the QTSO Help Desk at help@qtso.com or call 1 (888) 477-7876.