

# Installing the Juniper Software to Access CMSNet

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## Training Outline:

### Module 2

- QTSO Website
- Installation Guide for CMSNet Remote Users
- Next Steps After Juniper Software Is Installed
- Important Tips
- CMSNet Help Desk Contact Information

### QTSO Website

- The QTSO website contains the Installation Guide for CMSNet Remote Users
- A link to access the installation guides is also available in the second email you received when you registered for your CMSNet user ID referenced in module 1

### Important Tips

- You **must** have administrative privileges to install the Juniper software on your PC
- Contact your IT support personnel for their assistance with this step if you *do not* have administrative privileges
- The administrative privileges are only necessary for the set up and first successful log in to the Juniper client
- Refer to the Installation Guide for CMSNet Remote Users for additional information regarding administrative privileges
- Once you are logged into the CMS Network, you will **not** be allowed to access the Internet, network printers, or email until you log out of the network

### CMSNet Help Desk Support

- Contact the CMSNet Help Desk if:
  - You require assistance with any of the functions outlined in the Installation Guide for CMSNet Remote Users
  - You have difficulty connecting to the CMS Network after you have completed the software installation
- Contact number is (888) 238-2122