



Installing the Juniper Software to Access CMSNet



Training Outline:

Module 2

- QTSO Website
- Installation Guide for CMSNet Remote Users
- Next Steps After Juniper Software Is Installed
- Important Tips
- CMSNet Help Desk Contact Information



QTSO Website

- The QTSO website contains the hospice technical user's guides and other important technical information that you will use for the User ID Registration and HIS record submission process
- To access the QTSO website, enter <https://www.qtso.com> in your browser
- Bookmark this website for future use



Installation Guide for CMSNet Remote Users

- Available on the CMSNet Information page on the QTSO website
- Provides step-by-step instructions for installing the Juniper software and accessing the CMS Network and the QIES ASAP system
- Print the installation guide and reference it as you complete each step of this process



QTSO CMSNet Information



CMSNet Information

[Skip Navigation](#)

- [Home](#)
- [ASPEN](#)
- [CLIA](#)
- [QIS](#)
- [QIES Suggestions](#)
- [CMS Links](#)
- [Education](#)
- [HAVEN](#)
- [Hospice](#)
- [IRF-PAI](#)
- [iIRVEN / IRVEN](#)
- [LASER](#)
- [LTCH](#)
- [MDS 3.0](#)
- [MDS 2.0](#)
- [OASIS](#)
- [iRAVEN / RAVEN](#)

[CMSNet - Submission Access](#) (Select this link to begin the submission process)

Access Request Forms / Installation Guide & FAQ's

[CMSNet Access Request Form](#) (MDS/ePOC (NH), OASIS & ASPEN Web Users) [PDF 115 KB]

[CMSNet Access Request Form](#) (Hospice, IRF, LTCH & Swing Bed Users) [PDF 117 KB]

[Installation Guide For CMSNet Remote Users](#) (CMSNet-Juniper Client) [PDF 9.19 KB]

For issues with the Secure Access Service login or Juniper Client Installation please contact CMSNet User Support

at 888-238-2122 or by email at MDCN.mco@palmettogba.com. The QTSO Help Desk is not able to assist you with CMSNet connectivity.

[CMSNet FAQ](#) [PDF 32 KB]

Access Request Forms

Please note all providers MUST submit a request for a CMSNet User ID to access secure CMS sites (e.g., submissions pages / reports) unless an otherwise secure connection has been established.



Installation Guide for CMSNet Remote Users

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Next Steps After Juniper Software Is Installed

- A Hospice link will be available to you once the Juniper software is successfully installed on your PC and you are logged into the CMS Network.
- Select the Hospice link to access the CMS Systems for Providers – Hospice Welcome page
 - Hospice Welcome page contains a link to access the Hospice User Registration application where you will register for your QIES User ID, which is the next step in the process.
 - Advance to Module 3 - Obtaining a QIES User ID ⁷



Important Tips

- You **must** have administrative privileges to install the Juniper software on your PC
 - Contact your IT support personnel for their assistance with this step if you *do not* have administrative privileges
 - The administrative privileges are only necessary for the set up and first successful log in to the Juniper client
 - Refer to the Installation Guide for CMSNet Remote Users for additional information regarding administrative privileges



Important Tips

- Once you are logged into the CMS Network, you will **not** be allowed to access the Internet, network printers, or email until you log out of the network



CMSNet Help Desk Support

Contact the CMSNet Help Desk if:

- You require assistance with any of the functions outlined in the Installation Guide for CMSNet Remote Users
- You have difficulty connecting to the CMS Network after you have completed the software installation
- Contact number is (888) 238-2122