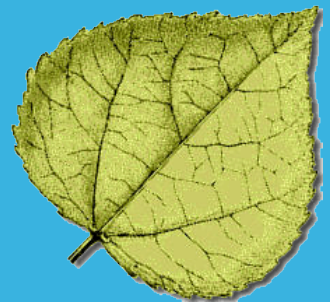


# AUTOMATED SURVEY PROCESSING ENVIRONMENT

ASPEN



ALPINE TECHNOLOGY GROUP

# WHAT IS ASPEN?

- ASPEN is a suite of software applications designed to help State Agencies collect and manage healthcare provider data.
- ASPEN uploads data to the National CMS database through CASPER so it is available for national reports.

# ***ASPEN APPLICATIONS***

- **ASE-Q** – ASPEN Survey Explorer – Quality (including QIS & STAR)
- **ACO/ARO** – ASPEN Central/Regional Office
- **ACTS/ACTS-RO** – ASPEN Complaints/Incidents Tracking System
- **AEM** – ASPEN Enforcement Manager
- **AST** – ASPEN Scheduling & Tracking
- **ASPEN Web** – CLIA 116 & CLIA Accounting, ASSURE, ePOC

# ***HOW ASPEN APPLICATIONS WORK TOGETHER***

- **Field surveyors** use ASE-Q to enter survey data while on site. ASE-Q is a standalone application that stores data on a laptop.

# ***HOW ASPEN APPLICATIONS WORK TOGETHER***

Office support staff import survey data from ASE-Q into ACO, where it is stored on the state QIES database.

Users also use ACO/ARO to update certification & survey information, and maintain facility, staff, and administration records.

## ***HOW ASPEN APPLICATIONS WORK TOGETHER***

Complaint departments use ACTS to enter complaint and incident reports and investigations. This information is also stored in the state QIES database.

# ***HOW ASPEN APPLICATIONS WORK TOGETHER***

Enforcement case workers use AEM to monitor enforcement cases and maintain their records on the state QIES database.

ePOC provides a means to electronically manage provider Plan of Corrections.

# HOW ASPEN APPLICATIONS WORK TOGETHER

**State agency and CMS RO users** use ePOC to streamline Plan of Correction operations.



# ***HOW ASPEN APPLICATIONS WORK TOGETHER***

**CLIA users** access ASPEN Web to enter CLIA 116 information. They update CLIA surveys in ACO and enforcement cases in AEM.

The national CLIA data is synchronized nightly with the state QIES database.

# HOW ASPEN APPLICATIONS WORK TOGETHER

- AST is available for state scheduling & tracking.
- ROs can run some AST reports.

ASPEN Central Office Current Selection: NH - ALL

File View Reports Tracking System Help

Survey Facility Recycle E-Mail Print Export Import W/W Index Help ACO AST ALL

**Scheduling**

**Certifications to be Scheduled** Target: 07/03/2008 to 09/30/2010 Show All Show Deemed Staff Availability

Fac ID	Name	Medicare ID	Type	Team	Last Health Survey	Elapsed Months To Today	Elapsed Months To Target	Target Health Survey	To Cert
CR258	ACTIVE REHAB SERVICES IINC	684512	CORF	MIA	07/07/2005	60.04	57.95	05/06/2010	
FL22002	ADVANCED BIOSERVICES LLC	10D0671029	LAB-CM		12/06/2006	43.06	22.34	10/16/2008	
FL22011	ADVANCED DERMATOLOGY	10D1029479	LAB-AC		03/24/2006	51.50	49.54	05/10/2010	
FL22007	ADVANCED DERMATOLOGY & COSMETIC	10D0974546	LAB-CM		06/22/2006	48.54	15.15	09/26/2007	
FL22009	ADVANCED DERMATOLOGY - COCONUT C	10D0974545	LAB-CM		10/31/2006	44.24	20.93	07/29/2008	
FL22003	ADVANCED UROLOGY ASSOCIATES OF FL	10D1018117	LAB-CM		02/20/2007	40.56	23.43	02/02/2009	
FL22001	ADVANCED UROLOGY OF SOUTH FLORIDA	10D0882643	LAB-CM	FTM	03/26/2007	39.44	21.22	12/31/2008	

**Complaints to be Scheduled** Due Date: 07/01/2010 to 07/31/2010 Show All

**Revisits to be Scheduled** X5 Date: 07/01/2010 to 07/31/2010 Show All

**Calendar** August 2010 Print Change View

2 Mon	3 Tue	4 Wed	5 Thu	6 Fri
	Inv-Avante At Lake Worth	Inv-Avante At Lake Worth	Inv-Avante At Lake Worth	
9	10	11	12	13
16	17 Inv-Ag Holley State Hospital	18 Inv-Ag Holley State Hospital	19	20
23	24 Cert-Ameripath Florida Inc G	25 Cert-Ameripath Florida Inc G	26 Cert-Ameripath Florida Inc G	27 Cert-Ameripath Florida Inc G
30	31	1	2	3
6	7	8	9	10

Login: VIRGINIA (MDSDB) Active Surveyor: 14556 - Beauregard, Vict NUM

# ***HOW ASPEN APPLICATIONS WORK TOGETHER***

All health provider data goes into the state QIES database, which means:

- All applications share the same records
- Surveys entered and updated in ACTS and AEM are visible in ACO and vice versa
- AST has access to all survey, complaint and enforcement events for scheduling & tracking

# ***HOW ASPEN APPLICATIONS WORK TOGETHER***

## CASPER and CLIA systems

- Certifications are uploaded by the user when data entry requirements are met
- All providers now go direct to CASPER
- Uploads of an expanded ACTS Detail data set and AEM CMPTS information occur behind the scenes

# ASPEN PLATFORM CONTEXT

